



Project ECHO® TeleECHO Agenda

Please invite CNA'S to join the nursing home team for this session.

Wednesday, March 3, 2021		COHORT 2, Session 13
10:30 a.m. – 12:00 p.m.		OkDCN Project ECHO Nursing Homes C.A.N.
Facilitator:	Kathy Gooding, Facilitator; OHAI; The University of Oklahoma Health Sciences Center	
Didactic Speaker(s)	Thomas A. Teasdale, Dr.PH, FGSA, FAGHE Presidential Professor & Chair, Department of Health Promotion Sciences The University of Oklahoma Health Sciences Center	
Case Speaker(s)	Teri Round, MS, BSN, RN, NE-BC Executive Director, Clinical Operations Case Management, HIPAA Officer Fran and Early Ziegler College of Nursing The University of Oklahoma Health Sciences Center	
QI Speaker(s)	Sherry Longacre, MS, RN, Telligen Senior Quality Improvement Facilitator Institute for Healthcare Improvement, Quality Improvement COACH	
Clinical Objectives:	The Importance of CNA's: The Role of the CNA Managing COVID-19 & Supporting Residents & Families	
Time	Didactic(s) / Case Based Discussion(s)	Speaker(s)
10:30 a.m.-10:35 a.m.	Welcome & Introductions CEU's NAB & Attendance	Kathy Gooding Dr. Keith Kleszynski, OHAI; OU HSC Deann Langston, OU HSC
10:35 a.m.– 10:50 a.m.	Video: The Importance of CNA'S.	Thomas A. Teasdale, Dr.PH, FGSA, FAGHE
10:50 a.m.– 10:55 a.m.	Questions: Feedback from Participants	Thomas A. Teasdale, Dr.PH, FGSA, FAGHE
10:55 a.m.–11:10 a.m.	Case Presentation Questions: Feedback from Participants	Teri Round, MS, BSN, RN, NE-BC
11:10 a.m.– 11:25 a.m.	Quality Improvement Questions: Feedback from Participants	Sherry Longacre, MS, RN
11:25 a.m.– 11:35 a.m.	Wrap-up and Poll	Kathy Gooding
11:35 a.m.– 12:00 p.m.	Q&A Session	Dr. Teasdale, Teri Round, , Sherry Longacre, Kathy Gooding

Key Takeaways, Session 13, The Role of the CNA

- There are many holiday seasons throughout the year. It is important to respect and value each person's holiday goals and preferences.
<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/holidays.html>
- Visitation policies should be specific and detailed, including any limitations related to number of visitors, visitors from out of state, visitors with any possible signs/symptoms of COVID-19, indoor visit location/s and points of entry and exit, use of masks or full PPE, social distancing, hand hygiene, testing requirements.
- Many residents may ask about going out with family/friends over particular holidays and whether or not they may attend family gatherings with up to 10 people or more. Consult your state department of public health for updated state-specific guidance on this topic, as well as current CDC and CMS recommendations.

Key Takeaways

Information about 'What Matters' and how older adults wish to receive care and services when they become more seriously ill is not often shared between settings.

- Many nursing home residents have never been asked about their own goals, how they would like to be treated if they develop a serious or life-threatening illness, or about their end-of-life wishes.
- Care transitions may involve a discussion of whether or not the person would want to be transferred to a higher level of care (e.g., hospital) or remain and be treated in the nursing home.
- Communication regarding care and service options may enable residents' wishes to be more closely respected and followed.