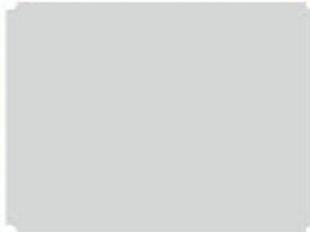
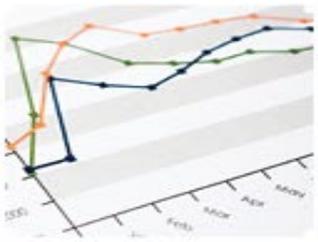


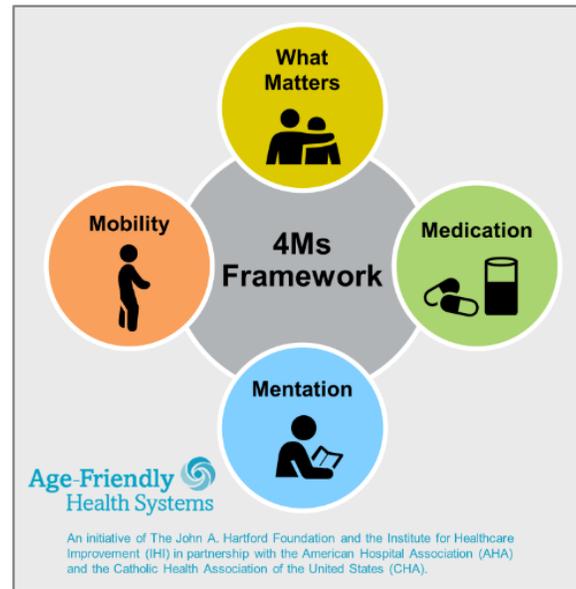
Quality Resolutions Pay 4 Performance



IHI Age-Friendly Health System Recognition

GOAL:

Create health care systems that ensure every older adult receives the best evidence-based care possible, without harm, ultimately satisfied with the care received.



For related work, this graphic may be used in its entirety without requesting permission. Graphic files and guidance at [ihf.org/agefriendly](https://www.ihf.org/agefriendly)

What Matters

Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

Medication

If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

Mentation

Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

Mobility

Ensure that older adults move safely every day in order to maintain function and do What Matters.

- <https://www.ihf.org/initiatives/age-friendly-health-systems/recognition>

Whole System Quality a Tiered approach

Quality Planning	Quality Control	Quality Improvement	
Offer input to inform organizational strategy as primary customer group	Offer feedback on quality experience to inform understanding of performance	Engage as co-producer in relevant QI activities	Patients, Families, and Communities
POINT OF CARE			
Inform plans and requirements to execute on the strategy locally	Identify and solve problems as they arise (gaps with standard), escalate as necessary	Lead and engage in local QI activities and identify potential QI projects	Clinicians
Translate strategy into a plan for unit setting and outline requirements for execution	Monitor performance and direct solutions, escalate problems as necessary	Lead QI projects and capture ideas for potential QI work	Unit-Level Leaders
Facilitate strategic planning process, support research and analysis activities	Support development of QC standard work and infrastructure	Support local QI activities and inform project prioritization efforts	Quality Department Staff
Work with executives and unit leaders to articulate how to execute on strategy	Identify cross-cutting problems and trends close feedback loops	Sponsor QI projects, lead cross-cutting QI efforts	Departmental Leaders
Identify customers, prioritize needs, and develop strategy	Mobilize resources to address emergent and cross-cutting problems	Sponsor and commission prioritized QI projects	Executive Leaders
Ensure organizational strategy is quality-centric	Review quality performance on a regular basis	Review performance of major QI projects on a regular basis	Board of Directors

Pay for Performance- New Year's Resolutions

- Incentivizes better resident care and results in significant quality improvements and better healthcare outcomes.
- Significant Impacts to quality of care.
- Per Medicaid patient per day up to \$5.00/day (\$1.25 pp/pd each quality initiative)

3 Ways to Earn Incentive

1. Meeting or Exceeding national average benchmarks
2. Significant improvement 5% improvement from baseline quarterly
3. Higher star rating receiving a greater percentage.

<https://www.voyageltc.com/post/leading-the-nation-oklahoma-ranks-1-in-quality-care-measure> March 2023

The Four Quality Measures

- **N024.02** – Percentage of long-stay residents **with a urinary tract infection**
 - **N015.03** – Percentage of long-stay residents **with high risk/unstageable pressure ulcers**
 - **N031.03** – Percentage of long-stay residents **who received an antipsychotic medication**
 - **N029.02** – Percentage of long-stay residents **who lose too much weight**
- **UTI**
 - **Pressure Ulcers**
 - **Antipsychotic Medication**
 - **Weight Loss**

UTI

- Urinary Tract Infections (UTI's) are one of the most common infections for those living in long-term care facilities, with reports indicating that up to **21.8%** of residents may experience it. Additionally, reports show that up to ***57% of women*** and ***38% of men*** may experience this infection *asymptotically.*
- Oklahoma noticed a **10% improvement** in comparison to the rest of the country.

Pressure Ulcers

- Pressure Ulcers (also known as pressure sores or bedsores) occur when excessive force is put on the skin over longer periods of time, typically caused by resident immobility in long-term care. Studies show that as many as one quarter 25% of long-term care residents may develop a pressure ulcer.
- Oklahoma noticed a **32% improvement** in comparison to the rest of the country.

Antipsychotic Medication Reduction

- The use of antipsychotic medication is a method to help patients with certain mental health conditions, but it comes with side effects and could be very harmful for others. Nearly 14.5% of residents nationwide are being treated with some form of antipsychotic medication. Addressing resident needs through other means may help lower the need for these treatments.
- Oklahoma noticed a **60% improvement** in comparison to the rest of the country.

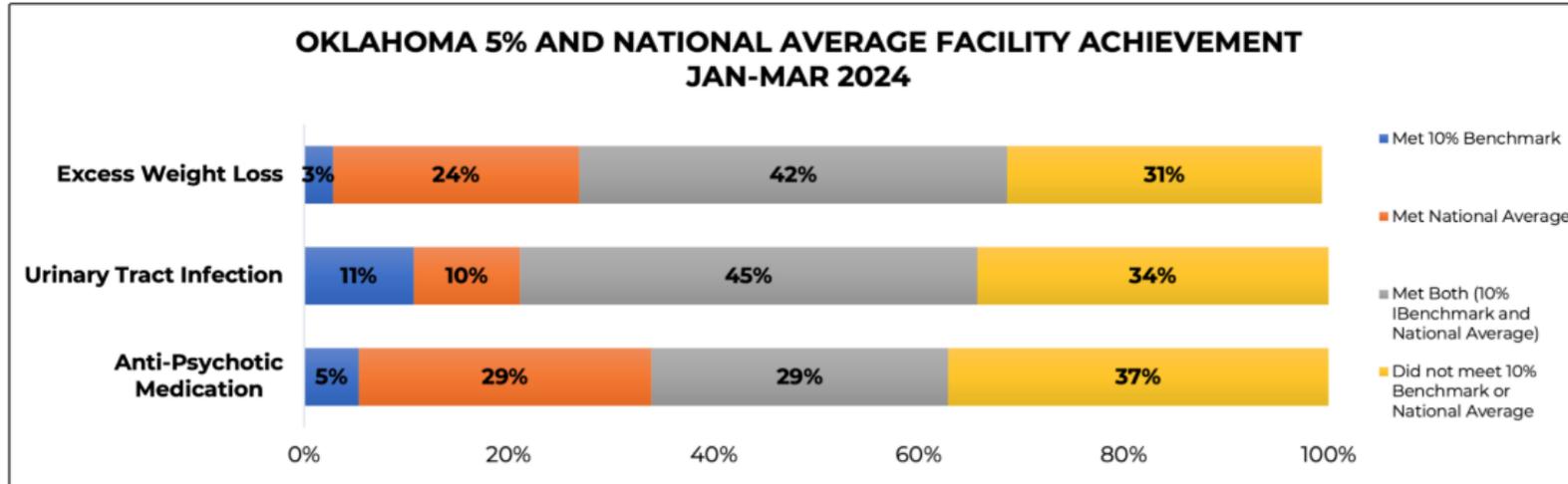
Weight Loss Prevention

- Weight loss in long-term care residents is a cause for concern. Nearly **8.2%** of the nation's long-term care residents currently suffer from weight loss. This can be caused by many factors, including but not limited to neglect (due to understaffing), cognitive impairments, physical limitations, or poor nutrition programs.
- Oklahoma now ranks **#1 overall in the United States** in weight loss prevention, with under 4.5% of its residents currently seeing a reduction in weight. This is close to a **98% improvement**

Oklahoma Data and Statistics

MEMBERS SERVED	PROGRAM PARTICIPATION
16,419 Avg Resident Census	280 Long Term Care Facilities

SURVEY TAGS	SURVEY TAGS 1J OR GREATER	COMPLAINT TAGS	COMPLAINT TAGS 1J OR GREATER
125	2	70	3

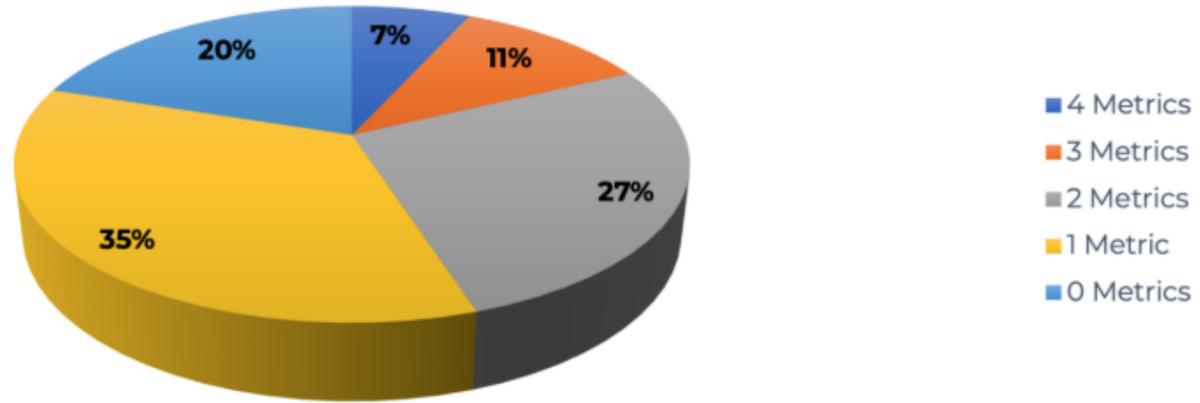


CMS Long Stay Measures	National Average	Average Variation	Oklahoma Average
Anti-Psychotic Medication	14.6	-5	14.1
Urinary Tract Infection	2.3	1.4	3.7
Lose Too Much Weight	6.1	-1.7	4.4

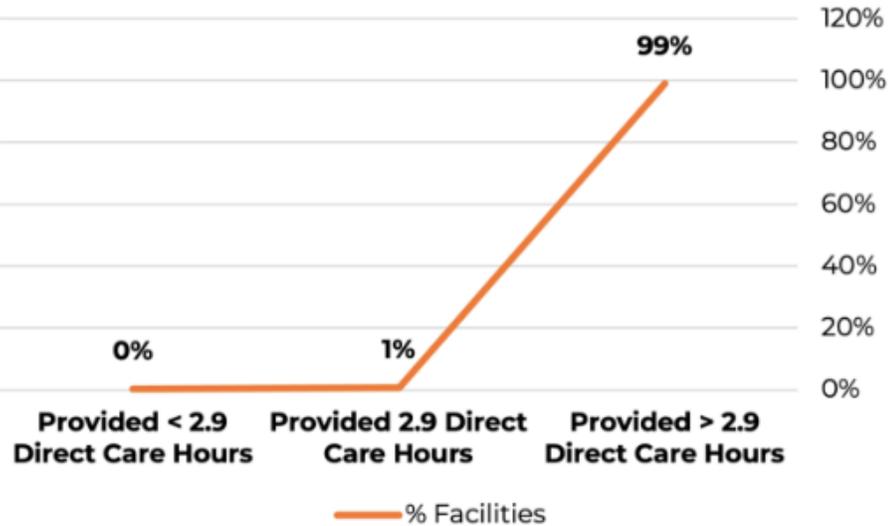
JAN-MAR 2024	Anti-Psychotic Medication Use	Urinary Tract Infection	Lose Too Much Weight
2024 Baseline	14.6	2.3	6.1
Jan-Mar 2024 Performance	15.1	2.9	4.7
Quarter Percentile Change	3.33%	27.91%	-22.83%

<https://oklahoma.gov/ohca/individuals/pay-for-performance.html>

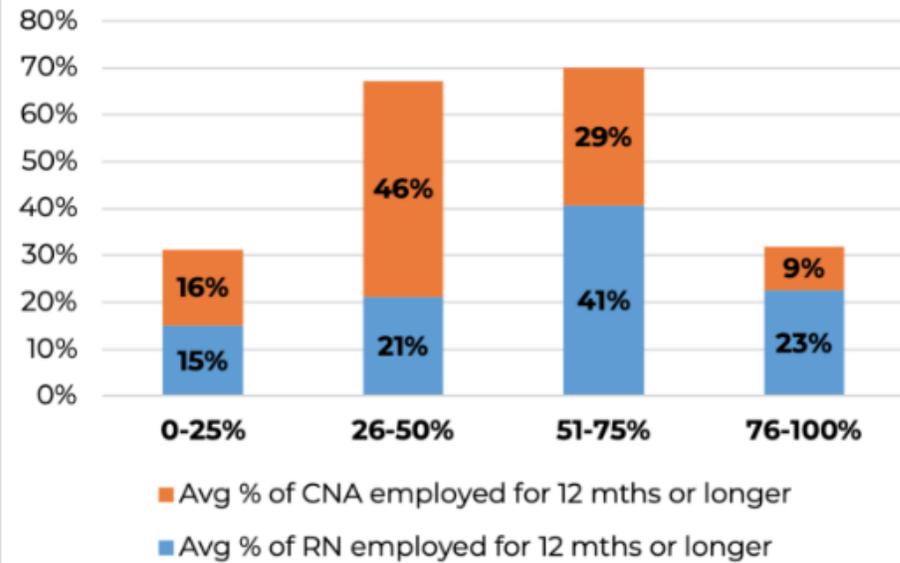
**Metrics Met by Facilities
JAN-MAR 2024**



**Direct Care Hours Reported
JAN-MAR 2024**



**CNA/RN Retention Reported
JAN-MAR 2024**



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